ELEGANT EART H

www.elegantearth.com | 1700 Vanderbilt Road | Birmingham, AL 35234 phone: 205.324.6464 | toll free: 800.242.7758 | facsimile: 205.324.7555

Product Information

The majority or our pieces are cast from a highly engineered concrete. Concrete can expand and contract due to its naturally porous qualities. This is particularly true when exposed to freeze/thaw conditions. Repeated exposure to freezing and thawing may cause some hairline cracks to develop. Hairline cracks are very common and will not compromise the strength of our pieces. Chemical additives and re-enforcing fibers, iron and wire mesh are some of the materials we use to re-enforce each and every piece.

We work hard to provide you with a product that is carefully manufactured and finished and made in the USA. The following are a few tips we strongly suggest you follow to care for and maintain the beauty and durability of our product.

Winter Care Instructions

Planters/Fountains/Birdbaths

These items can accumulate water and should be properly winterized. Ideally planters, fountains and birdbaths should be emptied and stored inside. If this is not possible, empty containers and elevate them slightly on treated wood strips. Items that do not have drain holes should be elevated and upended. Freezing and thawing of accumulated water in containers can cause them to crack. Please follow steps to assure that yours will not. <u>Statuary/Wall Décor/Furniture</u>

Pieces with flat surfaces that cannot accumulate water are safe from the elements with little or no care. We recommend that furniture and statuary be placed on a solid surface and not directly on the ground if exposed to extreme winter weather.

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CLEANING OUR PRODUCT:

All pieces are hand finished and require little in the way of maintenance. A simple warm water and soap solution will tackle most unwanted weather related buildup. We have also had success with the Magic eraser products now on the market. If greater cleaning is sought a warm water, soap and bleach solution may be used. Bleach can remove the finish when applied if used too heavily.Stains can occur and any spills should be cleaned up quickly. Some stains can be environmental such as tannins from leaves and sticks. Do not allow these to sit on furniture if possible and if desired you can purchase a cover to protect the finish.

Touch up kits are available in the event of small scratches or chips.